



## Alabama Interactive eGovernment Council Alabama Interactive Service Management Report

### **March 2002 Contents**

#### **In Summary**

Marketing

*ABN*

*AI Website*

Development

*Server Consolidation*

*Agency Applications*

#### **Hot Topics**

Board of Nursing

Department of Conservation and Natural Resources

#### **Project Report**

Completed

In Development

In Planning and Consideration

#### **Service Request**

Board of Nursing

Secretary of State

#### **Month in Review**

Financial Report

#### **Other Business/In Closing**

## **IN SUMMARY**

### **MARKETING**

Currently we are meeting with the Alabama Board of Nursing to determine our marketing strategy for license renewals. This will include sending out post card reminders with a screen shot of the ABN home page and a reminder to “Renew On Time – Renew On Line.” We are hoping to drive adoption rates by limiting renewal options to online or phone request.

The Alabama Interactive web page is now in the development stage. We have secured [www.alabamainteractive.org](http://www.alabamainteractive.org) as our URL. The site will be a direct link from the State’s Portal and we will try to keep our design in theme with the new State Portal for ease of transition. Some examples of included content are:

- ? Citizen Services
- ? Business Services
- ? In Development
- ? Subscription Services
- ? Privacy Policy
- ? Contact Info/Help Desk

### **DEVELOPMENT**

Currently we are working with our Server Consolidation team to discuss Alabama Interactive’s server needs and requirements. These discussions have mainly focused on the server software to be installed on these servers along with the estimated size of Alabama Interactive’s applications. We are working diligently with this team to ensure that all security and reliability concerns are met.

The Development team is also working on several agency applications to provide a breadth of services to the State during this initial phase. These applications include UCC filings, license renewals, and merchant services. Because there has been interest in Alabama Interactive acting as a payment gateway for some of the State agencies, we are discussing providing a common application interface for this service.

## HOT TOPICS

Alabama Interactive is pleased to announce that ABN signed off on their Online License Renewal Application. This pilot application had a forty-five day delivery date to stay in compliance with the State contract.

The Department of Conservation and Natural Resources has taken interest in deploying a Point of Sale (POS) solution that would give compliant businesses the tools necessary for facilitating the purchases of hunting and fishing licenses without the need of a dedicated network.

## PROJECT REPORT

### COMPLETED!

Application	Agency	Application Description	Status
Online renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete with a release date of September 1.

### IN DEVELOPMENT . . .

Application	Agency	Application Description	Status	Target Date
Online UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is still in the preliminary stages. Development is currently looking at different coding and integration options.	Currently seeking completion no later than the end of April.
Online Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online.	This application is still in the preliminary stages of development.	TBD
Online Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in the preliminary stages of development.	TBD

Imaging Specs	Alabama Board of Nursing	ABN has requested the use of Alabama Interactive's Consulting Services. We will provide the necessary requirements for the ITB specs.	This project is currently being evaluated for action steps.	Currently seeking completion no later than the end of June.
---------------	--------------------------	---	---	---

## IN PLANNING AND CONSIDERATION . . .

Application	Agency	Application Description	Status	Target Date
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line. This application allows the purchase of multiple permits with a single transaction and generates a temporary permit immediately.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	TBD
Payment Portal Merchant Service Agreement	Department of Public Safety	This will allow DPS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds for their License Reinstatement application	A pre-proposal is being delivered. Next step is a meeting to negotiate rates and other services with Major Howell	TBD
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	Meeting is set for 4/4 to determine functional specifications of the project	TBD
Online renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when they are ready to proceed.	TBD

Online Renewal of Appraiser Licenses	Alabama Real Estate Appraisers Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled awaiting next Board Meeting.	TBD
---	---	--	--	-----

## SERVICE REQUEST

### Service Request #3

Alabama Board of Nursing Imaging Project (Consulting Service)

Alabama Interactive requests and recommends this service for Alabama Board of Nursing is added to the network as a consulting service. The Alabama Interactive Consulting Service would be a **billed** service to the Alabama Board of Nursing.

### Service Request #4

Alabama Real Estate Commission Online License Renewals

Alabama Interactive requests and recommends this service for Alabama Real Estate Commission is added to the network as a **charge** service. Development for the Alabama Interactive application service is at no cost to the Alabama Real Estate Commission.

### Service Request #5

Alabama Real Estate Commission Online Address Change

Alabama Interactive requests and recommends this service for Alabama Real Estate Commission is added to the network as a **charge** service. Development for the Alabama Interactive application service is at no cost to the Alabama Real Estate Commission.

## **OTHER BUSINESS / IN CLOSING**

I want to thank everyone on the eGovernment Oversight Committee for the continued support and commitment towards the success of Alabama Interactive. With the completion of the pilot application we are now focusing on multi agencies in our continued effort to make Alabama a leader in eGovernment applications and solutions for citizens and businesses alike. As always, please feel free to call on me with any questions or comments.

I can be reached at 601-594-9490, or email at [wmcinnis@nicusa.com](mailto:wmcinnis@nicusa.com)

Respectfully Submitted,

Winn McInnis